



Adviser

Volunteering with a disability



Trustee Board Member

Within the Citizens Advice Bureau network, equal opportunity in volunteering means offering access and equivalent treatment to our volunteers across the whole range of our voluntary recruitment practices. Our aim is to enable all our volunteers to make their distinctive contributions to the benefit of the people who use our service. The Citizens Advice service is determined to develop a working culture that is fair and inclusive.

We regularly review the effect of our volunteer recruitment practices to make sure that they accord with our equality and diversity policy. We encourage our volunteers and staff to welcome diversity, to respect the individuality of each person and value their contributions.



PR/Fundraiser

Our commitment to you

The Citizens Advice service is committed to providing a supportive and inclusive culture for our volunteers. We recognise the positive value of diversity, promote equality and fairness, and challenge discrimination. Volunteers contribute significantly to the diversity of our service and can expect to be treated fairly, with dignity and respect and without discrimination. We are committed to developing a working environment that will enable disabled people to gain the appropriate skills and become a valued volunteer within the service.



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What you can expect

The Citizens Advice service practices and promotes the equality of opportunity in volunteer recruitment and training. We have committed to and continuously strive to meet the additional needs of disabled staff, arising directly or indirectly because of their volunteer work. Citizens Advice Bureaux work hard to create an open and welcoming volunteering environment that values and respects your individuality.



IT support

CAB volunteer recruitment line 08451 264 264
www.citizensadvice.org.uk/volunteer_bureau_search



Administrator

Volunteering with a disability



Website designer



Adviser



IT support



Trustee Board Member



Campaigner



Administrator

Training

Disabled volunteers are given full and fair consideration in all available training and networking relating to their volunteering role.

The recruitment and selection process is undertaken by appropriately trained staff and aims to offer information to assess whether the volunteer opportunities available match the potential volunteer's skills, qualities and needs.

National Disabled Workers Group

The National Disabled Workers Group (NDWG) is funded and supported by Citizens Advice to provide guidance, support and to promote equal opportunities for all disabled workers whether they are paid staff or volunteers.

They are a resource for disability related issues, acting as a source of information, training and support to a number of Citizens Advice Bureaux as well as Citizens Advice. NDWG members are provided with training and guidance on policy procedures within Citizens Advice.

The NDWG's membership is open to all disabled people who work within Citizens Advice, member bureaux and affiliated organisations.

The NDWG is non-political, independent and provides free, confidential and impartial advice. They have open meetings regularly and can be contacted directly.

See www.citizensadvice.org.uk/volunteerdisabilities

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